

NEWSLETTER - FEBRUARY 2021

WELCOME FROM JAMIE BURGESS

Manager, Care & Repair South Lanarkshire

The year has been a tough start for many - particularly for those who are vulnerable, elderly or disabled. With pandemic restrictions requiring people to stay at home for longer, the Care & Repair South Lanarkshire team were on hand to make sure vital services were operating.

We've taken extra steps necessary to ensure our customers, staff, clients and their families feel protected and safe during home visits.

While having to operate restricted services during lockdowns we have ensured that those most in need get the help they depend on for living a comfortable and independent life at home.

We're continually reviewing the latest government guidelines and will be ready to offer more services once safe to do so.



A HATTRICK OF HELP FROM CARE & REPAIR

Care & Repair stepped in when Debbie was left with spinal injuries 18 months ago after falling down an embankment and breaking her neck.

The team helped organise for a lift to be installed last year which has enabled Debbie, who uses a wheelchair, to access the rest of her house and remain in the home she loves.

Debbie's fiancé Ian Hughes said: "All through this process Care & Repair have been fantastic. It really has made life easier. We would have to have sold this house and moved elsewhere." Lynn's spina bifida left her paralysed from the waist down and gave her daily struggles getting around her house.

The team helped organise a new extension for Lynn and mum Betty, to help create an additional downstairs bedroom and wet room.

Lynn said: "Care & Repair has helped me and my mum a great deal, before the extension was built getting upstairs was a daily struggle, I would have to haul myself onto a broken floor lift every night before bed." Care & Repair came to the rescue when Sadie and her 88 year-old sister Rena were left in a difficult situation after their house became infested by a family of squirrels.

The team arranged for pest control to handle the situation ethically as well as organising a new roof and roughcasting to fix the damage caused.

Sadie, added: "It got so bad at one point they ended up falling through the loft door straight into our living room. We were grateful for the help provided by the Care & Repair team as we were having sleepless nights with all the noise they were making. We'd have hated to move anywhere else."





At Care & Repair we aim to help people repair, improve or adapt their home to allow them remain safe, secure and independent in their own home and in their own community.

Care & Repair offers a wide range of service to encourage independent living: www.careandrepair-sl.co.uk

To find out more about Care & Repair South Lanarkshire visit <u>careandrepair-sl.co.uk</u> or call **01555 666 200**.



